

**UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF TEXAS
DALLAS DIVISION**

NICKOLE CONNER,

Plaintiff,

v.

NATIONAL CREDIT ADJUSTERS, LLC.,

Defendant.

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CASE NO. 3:18-cv-00247-B

DEFENDANT NATIONAL CREDIT ADJUSTERS, LLC'S ORIGINAL ANSWER

TO THE HONORABLE JUDGE OF SAID COURT:

COMES NOW, Defendant National Credit Adjusters, LLC. ("NCA"), by and through its undersigned counsel, and files its Original Answer as follows:

NATURE OF THE ACTION

1. NCA admits that Plaintiff brings this action alleging violations of the Fair Debt Collection Practices Act ("FDCPA"), the Telephone Consumer Protection Act ("TCPA"), and the Texas Debt Collection Act ("TDCA"). However, NCA denies committing any violation of the consumer statutes.

JURISDICTION AND VENUE

2. NCA admits Paragraph 2.

3. NCA lacks knowledge or information sufficient to form a belief about the truth of Paragraph 3; therefore, it denies the same.

PARTIES

4. NCA lacks knowledge or information sufficient to form a belief about the truth of Paragraph 4; therefore, it denies the same.

5. NCA admits Paragraph 5.

6. NCA admits Paragraph 6.

7. NCA admits Paragraph 7.

8. NCA admits that as a limited liability company it acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers, but only so long as they act within the scope of their authority.

FACTUAL ALLEGATIONS

9. NCA admits to placing calls. NCA lacks knowledge or information sufficient to form a belief about the truth of the remainder of Paragraph 9; therefore, it denies the same.

10. NCA lacks knowledge or information sufficient to form a belief about the truth of Paragraph 10; therefore, it denies the same.

11. NCA lacks knowledge or information sufficient to form a belief about the truth of Paragraph 11; therefore, it denies the same.

12. NCA lacks knowledge or information sufficient to form a belief about the truth of Paragraph 12; therefore, it denies the same.

13. NCA lacks knowledge or information sufficient to form a belief about the truth of Paragraph 13; therefore, it denies the same.

14. NCA denies Paragraph 14.

15. NCA admits Paragraph 15.

16. NCA lacks knowledge or information sufficient to form a belief about the truth of Paragraph 16; therefore, it denies the same.

17. NCA admits calls were placed, but they were made on an account owed by Plaintiff.

18. NCA denies Paragraph 18.

19. NCA admits calls were placed, but they were made on an account owed by Plaintiff and not on accounts for individuals named in Paragraph 15.

20. NCA lacks knowledge or information sufficient to form a belief about the truth of Paragraph 20; therefore, it denies the same.

21. NCA denies Paragraph 21.

22. NCA denies Paragraph 22.

COUNT I

23. NCA repeats and realleges the preceding paragraphs as though fully set forth herein.

24. NCA lacks knowledge or information sufficient to form a belief about the truth of Paragraph 24; therefore, it denies the same.

25. NCA admits that at times it qualifies as a debt collector under the FDCPA.

26. NCA admits that at times it qualifies as a debt collector under the FDCPA and that it is a member of the ACA.

27. NCA lacks knowledge or information sufficient to form a belief about the truth of Paragraph 27; therefore, it denies the same.

28. NCA generally admits Paragraph 28 but denies it is a complete and accurate statement of the law.

29. NCA denies Paragraph 29.

30. NCA generally admits Paragraph 30 but denies it is a complete and accurate statement of the law.

31. NCA denies Paragraph 31.

32. NCA denies Paragraph 32.

33. NCA generally admits Paragraph 30 but denies it is a complete and accurate statement of the law.

34. NCA admits Paragraph 34.

35. NCA denies Paragraph 35.

36. NCA generally admits Paragraph 36 but denies it is a complete and accurate statement of the law.

37. NCA denies Paragraph 37.

38. NCA denies Paragraph 38 and each of its subparts.

COUNT II

39. NCA repeats and realleges the preceding paragraphs as though fully set forth herein.

40. NCA generally admits Paragraph 40 but denies it is a complete and accurate statement of the law.

41. NCA denies Paragraph 41.

42. NCA denies Paragraph 42.

43. NCA admits Paragraph 43.

44. Defendant denies Paragraph 44 and each of its subparts.

COUNT III

45. NCA repeats and realleges the preceding paragraphs as though fully set forth herein.

46. NCA lacks knowledge or information sufficient to form a belief about the truth of Paragraph 46; therefore, it denies the same.

47. NCA admits at times it is a debt collector and/or third party debt collector under the TDCA.

48. NCA lacks knowledge or information sufficient to form a belief about the truth of Paragraph 48; therefore, it denies the same.

49. NCA generally admits Paragraph 49 but denies it is a complete and accurate statement of the law.

50. NCA denies Paragraph 50.

51. NCA denies Paragraph 51 and each of its subparts.

AFFIRMATIVE DEFENSES

52. Any violation, if it occurred, was the result of a bona fide error.

53. Plaintiff's damages, if any, are the result of the actions of third parties over whom NCA has no control.

54. Plaintiff's damages, if any, were pre-existing damages not caused by NCA.

55. Plaintiff has failed to mitigate damages, if any.

56. Plaintiff proximately caused her own damages, if any.

57. Plaintiff has failed to state a claim against NCA upon which relief can be granted.

58. Plaintiff has not suffered a concrete, injury-in-fact.

WHEREFORE, PREMISES CONSIDERED, NCA respectfully prays that Plaintiff take nothing herein, that NCA be dismissed with their costs, and all other and further relief, at law or in equity, to which NCA may be justly entitled.

Dated: May 2, 2018.

Respectfully submitted,

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/s/ Robbie Malone

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CERTIFICATE OF SERVICE

This is to certify that a true and correct copy of the foregoing document has been forwarded via **CM/ECF** on this 2nd day of May, 2018 to:

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